The **Systems Test Technician** supports production **test, failure analysis and repair** activities to achieve quality targets and on-time delivery of systems according to the overall production schedule. Work with the cross-functional production and management teams to meet and exceed customer expectations.

Responsibilities and Essential Functions

- **System Test**
  - System setup in test
  - System updates and verification
  - Execution of system test scripts and process

- **System Failure Analysis and Repair**
  - Identification of error codes
  - Troubleshooting of system errors for corrective actions
  - Execution of system hardware repairs per proper procedures

- **Issue Resolution**
  Manage/escalate issues impacting **systems in test** and communicate to:
  - Peer technicians
  - Lead
  - Supervisor

- **Continuous Improvement / 5S Support**
  Work with extended team to identify and execute **process improvements / 5S actions**:
  - Peer technicians
  - Leads
  - Supervisors
  - Manager
  - Engineering

Knowledge, Skills, and Abilities

- Outstanding verbal and written communication and interpersonal skills
- Ability to prioritize workload and multi-task

Competencies

- Possess a high level of **integrity** and strong **work ethic**
- Ability to work across engineering and production teams
- Ability to communicate issues **verbally and in writing** to all levels of employees

Education

- High school diploma or higher in a related discipline and/or

equivalent related work experience

- Associates degree in IT, or a related discipline is beneficial but not required
  - CompTIA A+ or Network+ certifications are beneficial but not required

Experience

- Configuration experience of Microsoft OS VISTA/WIN7/Server/Office suite and basic Linux
- Experience with Microsoft Office tools (Outlook, Excel, and Word)
- 1 year PC system related hardware or networking experience is beneficial but not required